

Horseshoe Resort

Preferred Membership Application

Please complete the application and submit:

By email: preferred@horseshoeresort.com

By mail: Guest Services Horseshoe Resort 1101 Horseshoe Valley Road Barrie, ON L4M Y48

In person: Guest Services in main chalet

Name(s): _____

Two common law or spouse per membership*

Phone: _____

Email: _____

Address: _____ Postal Code: _____

Credit Card Info (if mailing/emailing)

Number: _____

Expiry and CVC: _____

I agree to the terms and conditions of the membership (on reverse)

Office Use:

Membership #: _____

Notes:

Horseshoe Resort

Preferred Membership Application Terms and Conditions

Food & Beverage Benefits

- Dining discounts apply at the Inn Steakhouse and Crazy Horse Sports Bar & Grill
- Dining discounts apply on all regular priced menu items. No discounts on already discounted items.

Limitations

- **Only one (1) membership card can be used per "dining party."**
 - A "dining party" is defined as any group of patrons dining together, either at one or more than one table. It is up to the discretion of the restaurant as to what constitutes a "dining party" i.e. a dining party that decides to divide themselves between two tables when they arrive together under one seating time is considered "one party."
 - **50% discount only applies on a table of two diners.**
 - Discounts apply to regular rates on food and non-alcoholic beverages. Ontario law states that alcohol cannot be discounted.
 - Dining discounts do not apply on organized special events, golf carts and take-out orders.
 - Members are required to provide their Preferred Membership card prior to dining.
 - Dining discounts can only be used when the member pays the entire bill for the table or party.
- Preferred Member service is not discounted. Although service gratuities are at the discretion of the diner, Horseshoe Resort recommends compensating service with 15% based on pre-discounted totals.

Rooms Benefits

- Certificate is valid for one complimentary night per stay Sunday through Thursday (based on availability and blackout dates). Valid for room rate and taxes. **Resort fee and tax is additional.**
- Certificates or discounts cannot be used in conjunction with other packages and promotions or applied to change any current room reservations.
- Reservations are required for accommodations and complimentary night certificates cannot be redeemed without advance notice to the Horseshoe Resort reservations team.
- Original certificates must be presented to the Front Desk at time of check-in.
- Certificates or discounts cannot be used in conjunction with other packages and promotions or applied to change any current room reservations.
- Complimentary night certificate blackout dates: Holiday weekends, December 31st & special event weekends.
- A limited number of complimentary night certificates are allotted on any given day and reservations are booked on a first come first served basis no more than 90 days prior to date of stay.
- No more than one complimentary night certificate may be used per reservation.
- 20% room night discount is valid for members only and one room per stay (based on availability and blackout dates)
- Complimentary night certificates cover single/double occupancy (2 adults). Charges for additional adults apply.
- Two night minimum may be in effect throughout the year.
- Certificates will be void if listed or advertised for sale or auction on the Internet, in newspapers and magazines, or other similar means. Horseshoe Resort reserves the right to deny any certificates it believes have been resold or transferred.

Golf Benefits

- Discount on golf green fees is applicable for cardholders only, based on availability. Tee time reservations are required.

Ski Benefits

- Discount on tickets is Monday to Friday for card holders only.

Horseshoe Day Pass Benefits

- Discount on Horseshoe Day Pass. One day pass is for card holder only. Restrictions for Slopeside attractions apply.

Spa Benefits

- Discount on regular priced spa services is applicable for cardholders only, based on availability. Reservations are required.
- RMT massages and spa discounted packages are not included.

General Terms & Conditions

- All interpretations of the Preferred Membership's Terms and Conditions are at the sole discretion of Horseshoe Resort.
- Discounts cannot be combined with any other promotions, discounts, group rates or offers.
- Membership benefits are only for those listed on the card. Presentation of card is required at each visit.
- Membership may be registered under two first names and one last name. Ability to transfer amongst spouses only.
- Membership expires one year from the date of registration and benefits will not be extended.
- Preferred members must be at least 18 years of age. Personal identification will be required upon check-in or during their stay.
- Preferred Membership has no predetermined termination date and may continue until, at any time, Horseshoe Resort decides to terminate the membership, with or without notice. Members have three months from the termination date to redeem a certificate.
- Horseshoe Resort reserves the right to add, modify, delete or change any of the terms, rules, procedures, conditions, benefits, at its sole discretion, with or without notice, even though changes may affect the value of reward certificates already issued.
- Horseshoe Resort reserves the right to discontinue the Preferred Membership for any member who appears to be using the program in a manner inconsistent with these Terms and Conditions, or the intent of the program or any one of the program benefits offered, including, but not limited to, reward redemption or certificate use. Horseshoe Resort also reserves the right to discontinue membership for any member who, as deemed by Horseshoe Resort, engages in unruly behavior or conduct unbecoming of a guest of a luxury hotel or resort, or who acts in a manner inconsistent with local or federal laws.
- A \$50 + tax fee is charged to replace lost or stolen cards and it is the responsibility of the member to report and list or stolen membership cards.